

Data Sheet

Cisco Catalyst 2970 Series Switches

The Cisco® Catalyst® 2970 Series Switches are affordable Gigabit Ethernet switches that deliver wire-speed intelligent services for small and medium businesses and enterprise branch offices. Featuring a complete set of intelligent services, the Catalyst 2970 Series Switches can enhance network performance and increase productivity for today's knowledge workers by intelligently scaling beyond 100 Mbps over existing Category 5 copper cabling.

Figure 1. Cisco Catalyst 2970 Series Switches



The Cisco Catalyst 2970 Series is part of the industry's most complete range of stackable and standalone switches, including the Cisco Catalyst 2940, 2950, 2960, 3550, 3560, and 3750 Series Switches. Cisco's suite of fixed configuration switches provides Fast Ethernet and Gigabit Ethernet configurations with intelligent services to small and medium-sized businesses and enterprise branch offices.

Cisco fixed configuration switches are part of a larger family of Cisco Catalyst switches that include the Cisco Catalyst 6500 and 4500 Series modular switches. The entire family offers industry-leading performance, functionality, scalability, and flexibility.

CONFIGURATION

The following two configurations comprise the Cisco Catalyst 2970 Series:

- Cisco Catalyst 2970G-24TS—24 Ethernet 10/100/1000 ports and 4 small form-factor pluggable (SFP) ports
- Cisco Catalyst 2970G-24T—24 Ethernet 10/100/1000 ports

Available with Cisco Enhanced Image (EI) IOS® Software, the Cisco Catalyst 2970 Series offers a complete set of intelligent multilayer services to deliver security, quality of service (QoS), and availability with the simplicity of traditional LAN switching. Features such as Identity Based Network Services and multilayer QoS capabilities bring security to the edge of the network while enabling applications such as IP telephony and real-time streaming multimedia.

GIGABIT ETHERNET

Today's knowledge workers are placing higher demands on their networks. They need to run multiple, concurrent applications, and to do this productively, these users require higher bandwidth from the network. For example, a worker joins a team conference call via IP videoconference, sends a 10-MB spreadsheet to meeting participants, broadcasts the latest marketing video for the team to evaluate, and queries the customer relationship management database for the latest real-time feedback. Meanwhile, the multi-gigabyte system backup starts in the background and the latest virus updates are pushed to the client. Bandwidth enhancement beyond 100 Mbps—enabled by Gigabit Ethernet—provides for a smoothly operating network with the ability to evolve.

Cisco makes the transition to Gigabit Ethernet faster and easier with standards-based solutions for both fiber and copper cabling. At speeds of 1000 Mbps, Gigabit Ethernet provides the bandwidth that networks need to meet new and evolving network demands, alleviate bottlenecks, and boost performance while increasing the return on existing infrastructure investments. Small and medium-sized networks with Cisco Catalyst 2950 Series switches deployed in the access layer will find the Cisco Catalyst 2970 Series a cost-effective switch platform with which to begin the migration to Gigabit Ethernet.

INTELLIGENCE IN THE NETWORK

As companies increasingly rely on the network as the strategic business infrastructure, and with end users having 1000Mbps at their disposal, it is more important than ever to consistently ensure network security, high availability, and QoS—from the desktop through the network core and out to the WAN.

Cisco Catalyst switches enable companies to realize the full benefits of adding intelligent services into their networks. These capabilities make the network infrastructure

- Secure to protect confidential information
- Highly available to deliver on time-critical needs
- Scalable to accommodate future growth
- Capable of differentiating and controlling traffic flows to handle the increasing number of critical business applications

ENHANCED SECURITY

With the wide range of security features that the Cisco Catalyst 2970 Series offers, businesses can protect important information, keep unauthorized people off of the network, guard privacy, and maintain uninterrupted operation.

The Identity-Based Networking Services (IBNS) feature in the Cisco Catalyst 2970 Series prevents unauthorized access and helps to ensure that users get only their designated privileges. It provides the ability to dynamically administer granular levels of network access. Using the 802.1x standard and the Cisco Secure Access Control Server (ACS), users can be assigned a virtual LAN (VLAN) or an ACL upon authentication, regardless of where they connect to the network. This allows IT departments to enable strong security policies without compromising user mobility—and with minimal administrative overhead.

To guard against denial-of-service and other attacks, ACLs can be used to restrict access to sensitive portions of the network, blocking unauthorized access to servers and applications, by denying packets based on source and destination MAC addresses, IP addresses, or Transmission Control Protocol/User Datagram Protocol (TCP/UDP) ports. ACL lookups are done in hardware, so forwarding performance is not compromised when implementing ACL-based security.

Port security can be used to limit access on an Ethernet port based on the MAC address of the device that is connected to it. It can also limit the total number of devices plugged into a switch port, reducing the risks of rogue wireless access points or hubs.

Secure Shell (SSH), Kerberos, and Simple Network Management Protocol Version 3 (SNMPv3) encrypt administrative and network management information, protecting the network from tampering or eavesdropping. Terminal Access Controller Access Control System (TACACS+) and Remote Access Dial-In User Service (RADIUS) authentication enable centralized access control of switches and restrict unauthorized users from altering the configurations. Alternatively, a local username and password database can be configured on the switch itself. Fifteen levels of authorization on the switch console and two levels on the Web-based management interface provide the ability to give different levels of configuration capabilities to different administrators.

The MAC Address Notification feature can be used to monitor the network and track users by sending an alert to a management station so that network administrators know when and where users entered the network. The Dynamic Host Configuration Protocol (DHCP) Interface Tracker (Option 82) feature tracks where a user is physically connected on a network by providing both the switch and the port ID to a DHCP server.

The Private VLAN Edge feature isolates ports on a switch, helping to ensure that traffic travels directly from the entry point to the aggregation device through a virtual path and cannot be directed to another port.

HIGH AVAILABILITY

The Cisco Catalyst 2970 Series offers several high-availability features to reduce network downtime, maintain mission-critical applications, and reduce total cost of ownership.

Enhancements to the standard Spanning-Tree Protocol, such as Per-VLAN Spanning-Tree Plus (PVST+), UplinkFast, and PortFast maximize network uptime. PVST+ allows for Layer 2 load sharing on redundant links to efficiently use the extra capacity inherent in a redundant design. UplinkFast, PortFast, and BackboneFast all greatly reduce the standard 30-to-60-second Spanning-Tree Protocol convergence time. Loop Guard and Bridge Protocol Data Unit (BPDU) Guard provide Spanning-Tree Protocol loop avoidance.

Customers can achieve maximum power availability for a converged voice and data network when a Cisco Catalyst 2970 Series Switch is combined with the Cisco Redundant Power System (RPS) 675 for seamless protection against internal power supply failures.

ADVANCED QOS

The Cisco Catalyst 2970 Series offers superior multilayer, granular QoS features to avoid congestion and help ensure that network traffic is properly classified and prioritized. Configuration of QoS is greatly simplified through Automatic QoS (AutoQoS), a feature that detects Cisco IP phones and automatically configures switches for the appropriate classification and egress queuing. This optimizes traffic prioritization and network availability without the challenge of complex configuration.

The Cisco Catalyst 2970 Series can classify, police, mark, queue, and schedule incoming packets, and can queue and schedule packets at egress. Packet classification allows the network elements to discriminate between various traffic flows and to enforce policies based on Layer 2 and Layer 3 QoS fields.

To implement QoS, the Cisco Catalyst 2970 Series Switch first identifies traffic flows or packet groups, and classifies or reclassifies these groups using the Differentiated Services Code Point field (DSCP) or the 802.1p class-of-service (CoS) field. Classification can be based on criteria as specific as the source/destination IP address, source/destination MAC address, or the Layer 4 TCP/UDP port. At the ingress, the Cisco Catalyst 2970 will also police to determine whether a packet is in or out of profile, mark to change the classification label, pass through, or drop out of profile packets, queue packets based on classification, and service based on configured weights. Control plane and data plane ACLs are supported on all ports to ensure proper treatment on a per-packet basis. The Cisco Catalyst 2970 Series Switch supports four egress queues per port, which allows the network administrator to be discriminating and specific in assigning priorities for the various applications on the LAN. At egress, the switch performs scheduling and congestion control. Scheduling is a process that determines the order in which the queues are processed. The Cisco Catalyst 2970 Series Switch supports Shaped Round Robin (SRR) and strict priority queuing. The SRR queuing algorithm helps to ensure differential prioritization.

MANAGEMENT

The Catalyst 2970 series comes with an embedded GUI device manager that simplifies initial configuration of a switch. Users now have the option to set up the switch through a Web browser, eliminating the need for more complex terminal emulation programs and knowledge of the command-line interface (CLI). Cisco Smartports have preset Cisco recommended network configurations including quality of service, security, and multicast settings to allow for transparent integration of data, video, IP communications, and wireless LAN applications.

Users can also manage the Catalyst 2970 series with Cisco Network Assistant, an advanced PC-based network management application. Cisco Network Assistant offers centralized management and configuration of Cisco switches and other Cisco devices such as routers and wireless access points. With Cisco Network Assistant, in addition to configuring multiple switches at a time, you can configure Cisco wireless access points, and invoke the device manager on Cisco routers and access points. Software upgrades on Cisco switches, routers, and wireless access points are as easy as a drag-and-drop process. You can download Cisco Network Assistant (available at no cost) from the Cisco website http://cisco.com/go/cna.

In addition to Cisco Network Assistant, Cisco Catalyst 2970 Series switches provide for extensive management using SNMP network management platforms such as CiscoWorks for Switched Internetworks. Managed with CiscoWorks, Cisco Catalyst switches can be configured and managed to deliver end-to-end device, VLAN, traffic, and policy management. Coupled with CiscoWorks Cisco Resource Manager Essentials, a Web-based management tool, offers automated inventory collection, software deployment, easy tracking of network changes, views into device availability, and quick isolation of error conditions.

PRODUCT SPECIFICATIONS

Table 1. Product Features and Benefits

Feature	Benefit
Ease of Use and Ease of Deployment	Express Setup simplifies initial configuration via a Web browser, eliminating the need for more complex terminal emulation programs and CLI knowledge.
	DHCP autoconfiguration of multiple switches through a boot server eases switch deployment.
	 AutoQoS simplifies QoS configuration in VoIP networks by issuing interface and global switch commands to detect Cisco IP phones, classify traffic, and enable egress queue configuration.
	 Autosensing detects the speed of the attached device and automatically configures each 10/100/1000 port for 10-, 100-, or 1000-Mbps operation, easing switch deployment in mixed 10, 100, and 1000BASE-T environments.
	Autonegotiating on 10/100/1000 ports automatically selects half- or full-duplex transmission mode to optimize bandwidth.
	Speed Autonegotiate allows users to only advertise 10/100 Mbps speeds on 10/100/1000 Mbps capable ports
	Dynamic Trunking Protocol (DTP) enables dynamic trunk configuration across all switch ports.
	 Port Aggregation Protocol (PAgP) automates the creation of Cisco Fast EtherChannel[®] groups or Gigabit EtherChannel groups to link to another switch, router, or server.
	 Link Aggregation Control Protocol (LACP) allows the creation of Ethernet channeling with devices that conform to IEEE 802.3ad. This feature is similar to Cisco EtherChannel technology and PAgP.
	 Auto-media-dependent interface crossover (MDIX) automatically adjusts transmit and receive pairs if an incorrect cable type (crossover or straight-through) is installed on a 10/100/1000 port.
	 IEEE 802.3z-compliant 100BASE-FX, 1000BASE-SX, 1000BASE-LX/LH, 1000BASE-ZX, and 1000BASE-T physical interface support through a field-replaceable SFP module provides unprecedented flexibility in switch deployment.
	DHCP Relay allows a DHCP relay agent to broadcast DHCP requests to the network DHCP server.
	 The default configuration stored in Flash memory ensures that the switch can be quickly connected to the network and can pass traffic with minimal user intervention.
Availability and Scalab	ility

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Feature	Benefit
Network-wide Security	IEEE 802.1x allows dynamic, port-based security, providing user authentication.
Features	 IEEE 802.1x with VLAN assignment allows a dynamic VLAN assignment for a specific user, regardless of where the user is connected.
	 IEEE 802.1x with voice VLAN permits an IP phone to access the voice VLAN, regardless of the authorized or unauthorized state of the port.
	 IEEE 802.1x and port security are provided to authenticate the port and manage network access for all MAC addresses, including those of the client.
	 IEEE 802.1x with an ACL assignment allows for specific identity-based security policies, regardless of where the user is connected.
	• IEEE 802.1x with Guest VLAN allows guests without 802.1x clients to have limited network access on the Guest VLAN.
	 Cisco security VLAN ACLs (VACLs) on all VLANs prevent unauthorized data flows from being bridged within VLANs.
	 Port-based ACLs (PACLs) allow security policies to be applied on individual switch ports.
	 SSH Protocol (v2), Kerberos, and SNMPv3 provide network security by encrypting administrator traffic during Telnet and SNMP sessions. SSH, Kerberos, and the cryptographic version of SNMPv3 require a special cryptographic software image due to U.S. export restrictions.
	 Secure Sockets Layer (SSL) provides a secure means to use Web-based tools such as HTML-based device managers.
	 Private VLAN Edge provides security and isolation between switch ports, helping to ensure that users cannot snoop on other users' traffic.
	 Bidirectional data support on the Switched Port Analyzer (SPAN) port allows Cisco Secure Intrusion Detection System (IDS) to take action when an intruder is detected.
	 TACACS+ and RADIUS authentication enable centralized control of the switch and restrict unauthorized users from altering the configuration.
	 MAC address notification allows administrators to be notified of users added to or removed from the network.
	 Port security secures the access to an access or trunk port based on the MAC address.
	 After a specific timeframe, the aging feature removes the MAC address from the switch to allow another device to connect to the same port.
	 Trusted boundary provides the ability to trust the QoS priority settings if an IP phone is present and to disable the trust settings if the IP phone is removed, preventing a malicious user from overriding prioritization policies in the network.
	 Multilevel security on console access prevents unauthorized users from altering the switch configuration.
	 The user-selectable address-learning mode simplifies configuration and enhances security.
	 BPDU Guard shuts down Spanning-Tree Protocol PortFast-enabled interfaces when BPDUs are received to avoid accidental topology loops.
	 Spanning-Tree Root Guard (STRG) prevents edge devices not in the network administrator's control from becoming Spanning-Tree Protocol root nodes.
	 IGMP filtering provides multicast authentication by filtering out non-subscribers, and limits the number of concurrent multicast streams available per port.
	 Dynamic VLAN assignment is supported through implementation of the VLAN Membership Policy Server (VMPS) client function to provide flexibility in assigning ports to VLANs. Dynamic VLAN enables the fast assignment of IP addresses.
	 1000 security access control entries are supported.

Feature	Benefit
Superior Manageability	Cisco IOS CLI support provides a common user interface and command set with all Cisco routers and Cisco Catalyst desktop switches.
	Cisco Service Assurance Agent (SAA) support facilitates service-level management throughout the LAN.
	 VLAN trunks can be created from any port, using either standards-based 802.1Q tagging or the Cisco Inter-Switch Link (ISL) VLAN architecture.
	Up to 1005 VLANs per switch and up to 128 spanning-tree instances per switch are supported.
	4096 VLAN IDs are supported.
	 Voice VLAN simplifies telephony installations by keeping voice traffic on a separate VLAN for easier administration and troubleshooting.
	Cisco VTP supports dynamic VLANs and dynamic trunk configuration across all switches.
	 IGMP snooping provides fast client joins and leaves of multicast streams and limits bandwidth-intensive video traffic to only the requestors.
	 Remote Switch Port Analyzer (RSPAN) allows administrators to remotely monitor ports in a Layer 2 switch network from any other switch in the same network.
	 For enhanced traffic management, monitoring, and analysis, the Embedded Remote Monitoring (RMON) software agent supports 4 RMON groups (history, statistics, alarms, and events).
	Layer 2 traceroute eases troubleshooting by identifying the physical path that a packet takes from source to destination.
	 All 9 RMON groups are supported through a SPAN port, which permits traffic monitoring of a single port, a group of ports from a single network analyzer, or RMON probe.
	The Domain Name System (DNS) provides IP address resolution with user-defined device names.
	 Trivial File Transfer Protocol (TFTP) reduces the cost of administering software upgrades by downloading from a centralized location.
	 Network Timing Protocol (NTP) provides an accurate and consistent timestamp to all intranet switches.
	 Multifunction LEDs per port for port status; half-duplex and full-duplex mode; 10-, 100-, and 1000-BASE-T indication; and switch-level status LEDs for system, redundant-power supply, and bandwidth utilization provide a comprehensive and convenient visual management system.
Cisco Network Assistant	 Cisco Network Assistant is a no-charge Windows-based application that simplifies the administration of networks of up to 250 users. It supports a wide range of Cisco Catalyst intelligent switches. With Cisco Network Assistant, users can manage Cisco Catalyst switches and launch the device managers of Cisco Integrated Services Routers and Cisco Aironet wireless LAN access points.
	The easy-to-use graphical interface provides both a topology map and front-panel view of the community and stacks.
	 Cisco AVVID (Architecture for Voice, Video, and Integrated Data) wizards need just a few user inputs to automatically configure the switch to optimally handle different types of traffic: voice, video, multicast, and high-priority data.
	 A security wizard is provided to restrict unauthorized access to applications, servers, and networks.
	 Upgrading the Cisco IOS software on Cisco Catalyst switches is a simple matter of drag-and-drop upgrades.
	Cisco Network Assistant supports multilayer feature configurations such as routing protocols, ACLs, and QoS parameters
	 Multi-device and multi-port configuration capabilities allow administrators to save time by configuring features across multiple switches and ports simultaneously.
	The user-personalized interface allows modification of polling intervals, table views, and other settings
	Alarm notification provides automated e-mail notification of network errors and alarm thresholds.
Express Setup	 Express Setup simplifies initial configuration of a switch through a Web browser, eliminating the need for more complex terminal emulation programs and CLI knowledge.
	 The Web interface enables less-skilled personnel to quickly and simply set up switches, thereby reducing the cost of deployment.
CiscoWorks Support	CiscoWorks network-management software provides management capabilities on a per-port and per-switch basis, providing a common management interface for Cisco routers, switches, and hubs.
	 SNMP v1, v2c, and v3 and Telnet interface support deliver comprehensive in-band management, and a CLI-based management console provides detailed out-of-band management.
	Cisco Discovery Protocol versions 1 and 2 enable a CiscoWorks network-management station for automatic switch discovery.

Table 2. Hardware

Description	Specification
Performance	 32 Gbps switching fabric Forwarding bandwidth: 28 Gbps (Cisco Catalyst 2970G-24TS), 24 Gbps (Cisco Catalyst 2970G24T) Forwarding rate based on 64-byte packets: 38.7 Mpps (Cisco Catalyst 2970G-24TS), 35.7 Mpps (Cisco Catalyst 2970G-24T) 128 MB DRAM and 16 MB Flash memory Configurable up to 8192 MAC addresses Configurable up to 1000 IGMP groups and bridging entries Configurable maximum transmission unit (MTU) of up to 9018 bytes (jumbo frames) for bridging on Gigabit Ethernet ports, and up to 1546 bytes for bridging on Fast Ethernet ports
Connectors and Cabling	 10BASE-T ports: RJ-45 connectors; 2-pair Category 3, 4, or 5 unshielded twisted-pair (UTP) cabling 100BASE-TX ports: RJ-45 connectors; 2-pair Category 5 UTP cabling 1000BASE-T ports: RJ-45 connectors; 2-pair Category 5 UTP cabling 1000BASE-T SFP-based ports: RJ-45 connectors, 2-pair Category 5 UTP cabling 1000BASE-SX, -LX/LH, -ZX, and CWDM SFP-based ports: LC fiber connectors (single-mode or multimode fiber) Management console port: RJ-45-to-DB9 cable for PC connections
Power Connectors	Customers can provide power to a switch by using either the internal power supply or the Cisco RPS 675. The connectors are located at the back of the switch.
Internal Power Supply Connector	 The internal power supply is an autoranging unit. The internal power supply supports input voltages between 100 and 240 VAC. Use the supplied AC power cord to connect the AC power connector to an AC power outlet.
Cisco RPS 675 Connector	 Offers connection for an optional Cisco RPS 675 that uses AC input and supplies DC output to the switch. Offers a 675W RPS that supports up to 6 external network devices and provides power to 1 failed device at a time. Automatically senses when the internal power supply of a connected device fails and provides power to the failed device, preventing loss of network traffic. Only the Cisco RPS 675 (model PWR675-AC-RPS-N1=) should be attached to the RPS receptacle.
Indicators	 Per-port status LEDs: link integrity, disabled, activity, speed, and full-duplex indications System-status LEDs: system, RPS, and bandwidth-utilization indications
Dimensions (H x W x D)	 2.59 x 17.5 x 11.6 in. (6.59 x 44.5 x 29.5 cm) (Cisco Catalyst 2970G-24TS) 1.73 x 17.5 x 12.83 in. (4.39 x 44.5 x 32.6 cm) (Cisco Catalyst 2970G-24T)
Weight	12.5 lb (5.68 kg) (Cisco Catalyst 2970G-24TS) 10 lb (4.55 kg) (Cisco Catalyst 2970G-24T)
Environmental Ranges	 Operating temperature: 32 to 113°F (0 to 45°C) Storage temperature: -13 to 158°F (-25 to 70°C) Operating relative humidity: 10 to 85 percent (noncondensing) Operating altitude: Up to 10,000 ft (3049 m) Storage altitude: Up to 15,000 ft (4573 m)
Acoustic Noise	 International Organization for Standardization (ISO) 7779: Bystander position operating to an ambient temperature of 30°C Cisco Catalyst 2970G-24TS: 42 dB Cisco Catalyst 2970G-24T: 42 dB
Predicted Mean Time Between Failure (MTBF)	163,222 hrs (Cisco Catalyst 2970G-24TS) 219,108 hrs (Cisco Catalyst 2970G-24T)

 Table 3.
 Power Specification

Description	Specification
Power Consumption	 190W (maximum), 650 Btus per hour (Cisco Catalyst 2970G-24TS) 160W (maximum), 545 Btus per hour (Cisco Catalyst 2970G-24T)
AC Input Voltage/Frequency	100-240 VAC (autoranging), 50 to 60 Hz
Power Rating	0.190kVA (Cisco Catalyst 2970G-24TS) 0.165kVA (Cisco Catalyst 2970G-24T)
DC Input Voltages	RPS input +12V at 17A (Cisco Catalyst 2970G-24TS) +12V at 13A (Cisco Catalyst 2970G-24T)

 Table 4.
 Management and Standards Support

Description	Specification
Management Information Base	BRIDGE-MIB (RFC1493)
(MIB) Support	• CISCO-CDP-MIB
	CISCO-CLUSTER-MIB
	CISCO-CONFIG-MAN-MIB
	CISCO-ENTITY-FRU-CONTROL-MIB
	CISCO-ENVMON-MIB
	CISCO-FLASH-MIB
	CISCO-FTP-CLIENT-MIB
	CISCO-IGMP-FILTER-MIB
	CISCO-IMAGE-MIB
	CISCO IP-STAT-MIB
	CISCO-MAC-NOTIFICATION-MIB
	CISCO-MEMORY-POOL-MIB
	CISCO-PAGP-MIB
	CISCO-PING-MIB
	CISCO-PROCESS-MIB
	CISCO-RTTMON-MIB
	CISCO-STP-EXTENSIONS-MIB
	CISCO-SYSLOG-MIB
	CISCO-TCP-MIB
	CISCO-VLAN-IFTABLE-RELATIONSHIP-MIB
	CISCO-VLAN-MEMBERSHIP-MIB
	CISCO-VTP-MIB
	• ENTITY-MIB
	• ETHERLIKE-MIB
	IF-MIB (in and out counters for VLANs are not supported)
	• IGMP-MIB
	OLD-CISCO-CHASSIS-MIB
	OLD-CISCO-FLASH-MIB
	OLD-CISCO-INTERFACES-MIB
	OLD-CISCO-IP-MIB
	OLD-CISCO-SYS-MIB
	OLD-CISCO-TCP-MIB
	OLD-CISCO-TS-MIB
	RFC1213-MIB (per the agent capabilities specified in the CISCO-RFC1213-CAPABILITY.my)
	• RFC1253-MIB
	• RMON-MIB
	• RMON2-MIB
	SNMP-FRAMEWORK-MIB
	SNMP-MPD-MIB

Description	Specification
	SNMP-NOTIFICATION-MIB
	• SNMP-TARGET-MIB
	• SNMPv2-MIB
	• TCP-MIB
	• UDP-MIB
Standards	• IEEE 802.1s
	● IEEE 802.1w
	● IEEE 802.1x
	● IEEE 802.3ad
	 IEEE 802.3x full duplex on 10BASE-T, 100BASE-TX, and 1000BASE-T ports
	IEEE 802.1D Spanning-Tree Protocol
	• IEEE 802.1p CoS Prioritization
	• IEEE 802.1Q VLAN
	• IEEE 802.3 10BASE-T specification
	• IEEE 802.3u 100BASE-TX specification
	• IEEE 802.3ab 1000BASE-T specification
	• IEEE 802.3z 1000BASE-X specification
	• 1000BASE-X (SFP)
	• 1000BASE-SX
	• 1000BASE-LX/LH
	• 1000BASE-ZX
	RMON I and II standards
	SNMPv1, SNMPv2c, and SNMPv3

 Table 5.
 Safety and Compliance

Description	Specification
Safety Certifications	 UL to UL 60950, Third Edition C-UL to CAN/CSA C22.2 No. 60950-00, Third Edition TUV/GS to EN 60950:2000 CB to IEC 60950 with all country deviations NOM to NOM-019-SCFI CE Marking
Electromagnetic Emissions Certifications	 FCC Part 15 Class A EN 55022: 1998 (CISPR22) EN 55024: 1998 (CISPR24) VCCI Class A AS/NZS 3548 Class A CE CNS 13438 Class A MIC
Telecommunications	CLEI code
Warranty	Limited lifetime warranty

SERVICE AND SUPPORT

Cisco is committed to minimizing total cost of ownership, and offers a portfolio of Technical Support Services to help ensure that Cisco products operate efficiently, remain highly available, and benefit from the most up-to-date system software. The services and support programs described in the table below are available as part of the Cisco Desktop Switching Service and Support solution, and are available directly from Cisco and through resellers.

 Table 6.
 Service and Support

Service and Support	Features	Benefits
Advanced Services		
Cisco Total Implementation Solutions (TIS), available direct from Cisco Packaged TIS, available through resellers	Project management Site survey, configuration, and deployment Installation, text, and cutover Training Major moves, adds, and changes Design review and product staging	 Supplements existing staff Helps to ensure that functions meet needs Mitigates risk
Technical Support Services		
Cisco SMARTnet® and SMARTnet Onsite services, available direct from Cisco. Cisco Packaged SMARTnet service, available through resellers	24-hour access to software updates Web access to technical repositories Telephone support through the Cisco Technical Assistance Center (TAC) Advance replacement of hardware parts	Enables proactive or expedited issue resolution Lowers total cost of ownership by taking advantage of Cisco expertise and knowledge Minimizes network downtime

 Table 7.
 Ordering Information

Part Number	Description	
WS-C2970G-24TS-E	24 Ethernet 10/100/1000 ports and 4 SFP-based Gigabit Ethernet ports	
	1.5 RU standalone, multilayer switch	
	Enhanced Image Software with intelligent multilayer services	
WS-C2970G-24T-E	• 24 Ethernet 10/100/1000 ports	
	1 RU standalone, multilayer switch	
	Enhanced Image Software with intelligent multilayer services	
RCKMNT-1RU=	Spare rack-mount kit for the Cisco Catalyst 2970G-24T-E	
RCKMNT-3550-1.5RU=	Spare rack-mount kit for the Cisco Catalyst 2970G-24TS-E	
GLC-ZX-SM=	GE SFP, LC connector ZX transceiver (extended distance)	
GLC-LH-SM=	GE SFP, LC connector LH transceiver (long wavelength/long haul)	
GLC-SX-MM=	GE SFP, LC connector SX transceiver (short wavelength)	
GLC-GE-100FX=	100FX SFP on GE SFP port	
GLC-T=	GE SFP, RJ-45 connector 1000BASET	

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Printed in USA C78-360794-00 08/06